

Street Rights Privacy Policy

1. Introduction

Street Rights challenges the laws that violate street children's rights, seeking justice for individual street children and setting precedents that create social change for all street children. We depend on the trust of our supporters to make this happen and as such we are committed to protecting any personal data we obtain and hold about you, whether you are just visiting our website or are a donor, fundraiser, volunteer or attend one of our events.

This policy sets out how we collect, use and protect your personal data and explains the following:

- What information we collect
- Why we collect it
- What we do with it
- The legal basis we rely on to use your data
- When we may share it with others
- How you can access and update your information

If you would like more information, please contact us by email: Natalie@streetrights.org

2. What personal data does Street Rights collect about me?

Personal data is collected directly from you when you interact with Street Rights, for example, by making a donation. Data may be collected online, on paper, by telephone or in person.

The data we collect will typically include your name, postal address, email and phone number. We may also collect some financial information from you if you make a donation to Street Rights. Street Rights does not store any credit/debit card details.

In some circumstances, for example if you are participating in a partner visit or event, we will collect data that is considered 'sensitive' under the General Data Protection Regulation (GDPR), most likely information about your health. In such instances, we will clearly communicate the reasons why we need the data and how long we will keep it for. We will also always ask for your specific consent to collect it.

When we ask you to provide your personal information we will let you know why we are asking, and how we will use your data by directing you to this policy.

3. How and when does Street Rights use the personal data collected?

We use the information we collect about you to process your requests and to keep in touch about Street Rights' work to further the charitable aims of Street Rights.

This may be to:

- process donations and Gift Aid transactions
- raise funds
- communicate with you effectively and appropriately about our work
- invite you to attend events

4. On what legal basis does Street Rights process personal data?

Street Rights will use one of the following legal bases, outlined in the GDPR when processing your personal data.

- **Consent**
We will always seek to obtain freely given, clear and specific consent before processing personal data. Our communications and website will have clear instructions on how to withdraw consent or change communication preferences
- **Necessary for contract**
We will need to process personal data if we enter into a contract with you
- **Legal obligation**
We need to keep certain information that contains personal data such as financial records to comply with our statutory obligations
- **Vital interests**
We may have to use some personal data when it is in your vital interests for us to do so, such as in a medical emergency
- **Legitimate interest**
We may use your personal data to contact you where we believe it is in our legitimate interest to do so and where we are confident that such processing is not likely to prejudice your legitimate interests or rights and freedoms. An example of this may be to let you know about an event in your area or an activity we think would particularly interest you. If we do contact you on this basis we will offer you the opportunity to request that we do not do so again in the future.

5. Will Street Rights share personal data with anyone else?

We will only use your information within Street Rights for the purposes for which it was obtained. Street Rights will not, under any circumstances, share or sell your personal data with any third party for marketing purposes and you will not receive offers from other organisations or companies as a result of giving your details to us.

We may need to share your data with third-party organisations who provide services to us such as processing donations and payments. We will only provide these organisations with the specific information they need to provide the service we have asked them to deliver and we will ensure that your data is treated with respect and integrity at all times.

6. How long will Street Rights keep my personal data?

We will hold your personal data on our systems for as long as is necessary for the relevant activity. We will only keep data deemed 'sensitive' under the GDPR for the minimum amount of time necessary for us to deliver the activity for which we needed the data.

When we no longer need your personal data, we will dispose of your information in a secure manner.

7. Where is personal data stored?

The personal data Street Rights holds is stored on its secure server.

8. How can I update, see or delete my personal data?

The accuracy of your information is important to us. We want to ensure that we are able to communicate with you in ways that you are happy with and to provide you with information that is of interest to you.

If you wish to change how we communicate with you or update the information we hold, then please contact us by email: Natalie@streetrights.org

Our supporter emails always contain instructions detailing how to unsubscribe or change your communications preferences.

You have the right to request to see the personal data Street Rights holds about you and also the 'right to be forgotten' (i.e. to ask us to delete all the personal data we hold about you). Please use the contact details above if you wish to pursue either of these options.

9. Cookies on the Street Rights website

Street Rights' website uses Cookies. Cookies are small text files on your computer or device. They are made by your web browser when you visit a website. Every time you go back to that website, your browser will send the Cookie file back to the website's server.

Cookies do lots of different jobs, like letting you navigate between pages efficiently, remembering your preferences and generally improving the user experience when using the website.

Street Rights uses Cookies to provide website visitors with a personalised and user-friendly experience. Cookies help Street Rights to identify the sections of our website people are using and help us to change those sections to improve the user experience.